

Data privacy information tami

Our handling of your data and your rights

Information pursuant to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR)

1. Who is responsible for data processing and who can you contact?

Data Controller:

TÜV AUSTRIA GMBH
Deutschstraße 10, 1230 Vienna, Austria
Tel. +43 5 0454 0
E-mail tami@tuv.at

Data Protection Officer:

Manuel Münchhausen
TÜV Austria Group DPO
Phone: +49 221 96978971
E-mail: datenschutz@tuv.at

2. What sources and data do we use?

We process personal data that is collected as part of our business relationship. This may occur through direct collection when using the app or indirectly by collecting the data as part of the business relationship.

Relevant personal data includes **master data** (name, address, company affiliation), **contact data** (telephone number, e-mail address), **information on qualifications** (e.g. proof of competence, certifications) and **property-related personal data** (properties, facilities and information in inspection reports).

We also process technical information that is generated using the "tami" application. This includes **access data** (username, password), **usage data** (login data, application event data) and **access logs**.

When using the app's scan function, it is possible to scan QR codes using the camera. The QR codes are not saved, but the links they contain are used to call up the test findings. These links are collected in a list and can be accessed and used again via the "last scans".

3. What do we process your data for (purpose of processing) and on what legal basis?

We process personal data in accordance with the provisions of the European General Data Protection Regulation (GDPR) and the Austrian Data Protection Act (DSG).

Personal data is processed for the purpose of providing services and fulfilling the business relationship, to ensure technical operation, to guarantee information security and for error analysis. The basis for this is the legitimate interest in the contractually compliant, secure and reliable provision of the service in accordance with Art. 6 para. 1 lit. f GDPR.

4. Who receives your data?

Within the TÜV AUSTRIA Group, access to your data is granted to those departments that require it to fulfil our obligations. These are in particular TÜV AUSTRIA HOLDING AG, Deutschstraße 10, 1230 Vienna as the IT service provider of the TÜV AUSTRIA Group. The data is processed exclusively in the data centres of TÜV AUSTRIA HOLDING AG in Austria.

Other processors used by us may also receive data for the aforementioned purposes. These are companies in the categories of IT services, telecommunications, consulting and advisory services.

5. How long will your data be stored?

The retention period for data resulting from the business relationship depends on the term of the respective contract. You can have the object data and thus the associated personal data deleted at any time. After your deletion request, we may be required to store some of the data for a certain period of time in order to comply with statutory retention periods. These are seven years for tax-relevant information and up to 30 years in the case of the general limitation period of the Austrian Civil Code.

Usage and log data are only stored for as long as is necessary to ensure technical operation and to trace errors. Deletion usually takes place within a few weeks. During this period, access to the data is restricted.

6. Is data transferred to a third country or to an international organization?

Data is not transferred to third countries (countries outside the European Economic Area - EEA) or to an international organization.

7. What data protection rights do you have?

Every data subject has the right of access under Article 15 GDPR, the right to rectification under Article 16 GDPR, the right to erasure under Article 17 GDPR, the right to restriction of processing under Article 18 GDPR and the right to data portability under Article 20 GDPR. In addition, you have the right to lodge a complaint with a data protection supervisory authority (Article 77 GDPR).

The competent supervisory authority is the Austrian Data Protection Authority, Barichgasse 40-42, 1030 Vienna.

8. Is there an obligation to provide data?

Certain information, such as property-related data, is processed on the basis of legal requirements (e.g. data on elevator attendants). This data is collected independently of the use of tami as part of the business relationship. Furthermore, you are not obliged to provide personal data. However, this may limit the use of tami.

9. To what extent is there automated decision-making in individual cases?

Fully automated decision-making in accordance with Article 22 GDPR does not take place.

10. To what extent is your data used for profiling (scoring)?

Automated data processing with the aim of evaluating certain personal aspects (profiling) does not take place.